

# Mercy Primary Care Center

*A Continuing Ministry of Trinity Health*

## **Mission**

Mercy Primary Care Center is committed to meeting the health care needs of the community. Our mission is to provide a medical safety net to those adults that are uninsured and require quality health care services to improve the quality of their life.

## **Vision**

Mercy Primary Care Center will be a proactive partner in facilitating the delivery of comprehensive, patient centered, timely, cost efficient care in a safe and collaborative environment, to uninsured adults in Detroit in areas of most need and in alignment with our partnerships.

Mercy Primary Care Center will be recognized as a national model for chronic disease management for at-risk populations.

Services will be provided with compassion and dignity for the individual and respect to our patients staff and partners.

## **Mercy Primary Care Center**

5555 Conner—Suite 2691  
Detroit, MI 48213  
Phone: (313) 579-4000  
Fax: (313) 579-4064  
www.mercyprimarycare.org

## **Hours:**

Monday—Friday 8:30-5:00  
Thursdays 8:30—8:00



## **Services Provided:**

Primary Care Visits  
Health Education  
Mental Health Counseling  
Laboratory  
Diagnostic Imaging  
Pharmacy  
Transportation  
Special Personal Assistance (Shower Program)

## **Defining the Need**

The uninsured face significant barriers to getting the care that they need. They are less likely to seek care early and are less likely to get screening for cancer or chronic conditions, which leads to an increased risk of dying from disease because it is found at a later stage. They are more likely to describe their health status as poor or fair. Their health, in turn, has an impact on the rest of their life—leading to decreased ability to work due to illness, financial strain from medical bills and prescription costs, and depression.

- 43% of uninsured adults are unable to see a doctor when needed, compared to only 8% of insured adults
- 45% of uninsured adults have no personal doctor or health care provider compared to 13% of insured adults
- 50% of uninsured women 40-64 have not had a mammogram in the past 2 years compared to 19% of insured women
- Detroit currently only has primary care resources to meet the needs of approximately one quarter of the 200,000 residents that are uninsured
- 2 people die in Michigan each day because of lack of insurance

Sources: *The Coverage Gap: State by State Report on Access to Care (2002)*, Detroit Wayne County Health Authority (2007), *Families USA (2008)*

## **FY2009 Key Statistics**

### **Patient Volume**

Patient Visits: 4,895  
Unique Patients: 1,000  
New Patients: 102

### **Pharmacy**

Medication Dispensed: 24,131  
Cost of Medication Dispensed: \$182,376  
Value of Medication Dispensed: \$2,834,371

### **Special Personal Assistance Program**

Showers: 3,786

### **Financials**

FY2009 Expenses: \$2,000,000  
FY2009 Revenue: \$2,207,000